

CORPORATE POLICY, VISION & MISSION

RICKMEIER GmbH sees itself as a medium-sized production company that focuses on the supply of niche markets with high-quality products

- Gear pumps,
- Pressure valves and
- Oil supply systems

In various branches of industry as well as in marine technology, we thus assume a special responsibility. Our scope of action is determined by official and legal regulations, product- and application-specific standards, the state of the art as well as special regulations in the contracts with our customers and suppliers.

In order to ensure the long-term success of the company, product leadership is defined as a forward-looking guiding vision. This requires us to provide our products, systems and services at a consistently high level of quality and thus to satisfy the requirements of our external customers comprehensively. We take this goal for granted when external customers are prepared at all times to order the products in the quantities necessary to achieve all company goals as an expression of maximum satisfaction. The main services included in the products are: Development and manufacture of products.

Furthermore, it is necessary to preserve the company's substance, to increase the capital employed and to secure jobs in order to satisfy the requirements of our internal customers (shareholders, employees).

We can only realise this unrestricted customer orientation towards external and internal customers, with the fulfilment of the constant need for "security", if everyone strives for continuous improvement. A success-oriented, highly flexible organisation as well as a highly motivated team that is oriented towards the company's objectives and meets new challenges on a daily basis are seen as necessary prerequisites for the realisation of the company's success.

These success factors extend to all those directly or indirectly involved in the creation and delivery of our products to our customers. Especially from our employees, suppliers and sales partners we demand the necessary flexibility for continuous optimization in order to be able to survive in a competitive environment.

In order to meet the high demands to involve effectively and permanently motivate all parties in achieving the company's goals, RICKMEIER GmbH applies "cooperative leadership in dialogue".

The sum of all processes results in the RICKMEIER Management System (RMS), which is described in this manual. The RMS is constantly being improved and adapted to the changing requirements of the market. It meets the requirements of DIN EN ISO 9001, DIN EN ISO 14001 and OHSAS 18001, among others, and has been introduced as a binding working basis in all areas of RICKMEIER GmbH.

In particular to protect the environment we will

- maintain the environmental management system introduced and implemented in 2012 in accordance with DIN EN ISO 14001, in order to comply with these guidelines
- promote a sense of responsibility for the environment among our employees,
- avoid incidents and accidents,
- use natural resources with care,
- assess the environmental impact of all our activities in advance,

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- avoid environmental pollution or reduce it to a minimum,
- comply with all legal requirements.

In order to achieve the goals of the company and the derived goals of all persons and processes as safely as possible, the uncertainty regarding the achievement of the goals should be systematically considered and taken into account. This definition is given the term risk management and should include, among other things, strategic, operational, financial and reputational risks.